**Eunice Adeniran Aluko**

**Houston TX,**

**eunicealegbe**[**@gmail.com**](mailto:adeolaalade63@yahoo.com) **346-702-0624**

**Objective**

I Am an Epic Consultant with many years of experience supporting different modules of Epic and Implementation during GO-live. My experiences working in as IT field has an edge and made me a successful as a consultant in the past years. CADENCE, ASAP, and CPOE ORDER, Willow, INPATIENT AND ASAP. Strengths and skills include implementations, customer service, and elbow support to physicians and staff. Proficient in MS Office including Microsoft Word Processing, Presentation and (Excel, Access, PowerPoint, Publisher, MS- project).

**Education**

Houston Community College

Business Admin/Nursing

**Medical and Software Skills**

Microsoft. Epic Systems. Cerner. PowerPoint

Electronic Health Record Systems

**Cerner Go Live Consultant**

**McLeod Regional Medical Center - Florence, SC**

**SurgiNet/Anesthesia 09/2019-09/2019**

* Reviewed and corrected technical glitches in the software
* Streamlined information of Cerner Millennium EMR implementation
* Supported staff member assisting clinical staff and providers in SurgiNet on   
  documenting treatment and diagnosis of preoperative and postoperative processes
* Worked with nursing and anesthesia staff in the Main OR
* Development of Preference Cards and to help train staff how to build Preference cards.
* Support for the creation of the Anesthesia documentation
* Support and training for Surgical Scheduling staff and Surgical Nursing staff how to schedule after hours procedures

**Epic Consultant**

**Epic Go Live Support Willow**

**NYCHH**

**NEW YORK HEALTH + METROPOLITAN HOSPITAL July- August 2019**

* Supported Pharmacy tech with editing pools
* Collaborated with willow IP team to ensure work flow is optimized
* Trained them on how to print labels
* Organized and managed placing orders for medication and how to verify orders
* Assisted pharmacist how to check their message and work with their in basket daily.
* Assisted with Compound and Repackaging
* Assisted with Completing interventions

**Epic Consultant**

**Epic Go Live Support Ambulatory**

**AltedMed Medical and Dental Group June- July 2019**

* Provided ATE support for multiple AltedMed Clinics and Dental Group
* Assisted with scheduling patient appointments through workques.
* Worked the Front desk assisting staff with all checkin workflows
* Assisted clinical staff using the Ambulatory module by teaching physicians, nurses and medical assistants their clinical workflows
* Assisted nurses with documenting and updating charts, customizing flowsheets, orders sets, reviewing reports, assessment , education requirements.
* Educate the providers on admission process with overview of vital signs, allergies, LDAs, Med rec, Home med etc

**Cerner Trainer/ Go Live Consultant**

**Frye Medical Center - Hickory, NC**

**PowerChart, PowerNote, CPOE 04/2019-04/2019**

* Assisted nurses with using Depart, Reviewing MD orders, entering results, Ad Hoc charting, task, follow up, and documenting patient Meds by History.
* Assisted clinicians on how to navigate care compass Cerner Powerchart, place power plan orders, and document on Power notes.
* Educated and assisted the clinicians on how to manage their Inbox folders, create patient list, and assign task, Medication Reconciliation, admissions reconciliation, Dynamic Documentation, discharge process, ePrecribe, I-view, and troubleshooting when needed.
* Facilitated between the command center and end-users on system updates, improvements and issues

**Epic Consultant**

**Epic Go Live Support Clindoc/ ASAP**

**Bellevue Hospital Center March - May 2019**

* Provide a link between the end-users and the command center for issue and problem resolution
* Report/ Resolve any technical issues, error, message, printing issues, security problems suggestion etc
* supported nurse and physicians on how to properly update information on flow sheets and work list.
* Progress notes, charges and Smart text tools
* Assisted the clinical floor with their in baskets
* calling issues tickets to the command center when technical issues arise
* Supported the physician on routing messages to the nurses pool and clearing their in-basket.

**Epic Consultant**

**Epic Go live support ASAP**

**Mount Sinai Hospital, NY March 2018 – April 2018**

* Assisted nurses and staff with creating personal notes and managed report and tools-bars
* Identified system configuration issues and escalated them to the command center for resolution
* Trained and supported medical assistance with cosigning orders and ED notes.
* Trained and supported physicians and nurses with documenting hyperspace encounters.
* Supported end-user in basket management and in basket pool assignments.
* Supported Nurses and Tech with documenting their Narrators
* Generally provided excellent customer care to end users on the floor .

**Cerner Go Live/Activation Support**

**Norwalk Hospital, Norwalk, CT**

**Powerchart, CPOE 02/2018-03-2018**

* Assisted nurses with using Depart, Reviewing MD orders, entering results, Ad Hoc charting, task, follow up, and documenting patient Meds by History.
* Assisted clinicians on how to navigate care compass Cerner Powerchart, place power plan orders, and document on Power notes.
* Educated and assisted the clinicians on how to manage their Inbox folders, create patient list, and assign task, Medication Reconciliation, admissions reconciliation, Dynamic Documentation, discharge process, ePrecribe, I-view, and troubleshooting when needed.
* Facilitated between the command center and end-users on system updates, improvements and issues.
* Assisted nurses with treatment plans and creating care plans.
* Assisted nurses in admission and discharge process, plan of care and order review process.
* Identified and reported workflow and/or system configuration improvements.

**Epic Consultant**

**Ambulatory/ADT - La Crosse, WI July 2017 to July 2017**

Show physicians the importance of signing orders

◦ Provide help with documentation (vital signs, allergies, patient history, chart review, flow sheet, MAR, orders, discharge documentation and AVS)

◦ Provide help to physician with navigating through hyperspace, managing active orders, placing orders using smart phrases, creating order sets as well as medication reconciliation.

◦ Help the front desk clerks, nurses and physicians with ATE support

**Epic Consultant**

**Ambulatory/Dragon - Chicago, IL April 2017 to April 2017**

Show physicians the importance of signing order

◦ Provide help with documentation (vital signs, allergies, patient history, chart review, flow sheet, MAR, orders, discharge documentation and AVS

◦ Explaining proper use of dragon for dictation and command.

◦ Provide help to physician with navigating through hyperspace, managing active orders, placing orders using smart phrases, creating order sets as well as medication reconciliation.

◦ providing help with troubleshooting system issues and reporting technical issues to the command center

◦ Demonstrate to front desk how to run reports, document patient telephone call encounter, create and edit pool, send communications within and outside practice, check patient in/out

**Epic Consultant**

**Ambulatory/Cadence - San Diego, CA March 2017 to March 2017**

Show physicians the importance of signing order

◦ Provide help with documentation (vital signs, allergies, patient history, chart review, flow sheet, MAR, orders, discharge documentation and AVS)

◦ Provide help to physician with navigating through hyperspace, managing active orders, placing orders using smart phrases, creating order sets as well as medication reconciliation.

◦ providing help with troubleshooting system issues and reporting technical issues to the command center

◦ Demonstrate to front desk how to run reports, document patient telephone call encounter, create and edit pool, send communications within and outside practice, check patient in/out

**Epic Consultant**

**CPOE/ClinDoc - Texas children Houston, TX Feb - Feb 2017**

Establish proficient relationships with nurses and physician and help them with ATE support

◦ Provide help with documentation (vital signs, allergies, patient history, chart review, flow sheet, MAR, orders, discharge documentation and AVS)

◦ Provide help to physician with navigating through hyperspace, managing active orders, placing orders using smart phrases, creating order sets as well as medication reconciliation.

◦ providing help with troubleshooting system issues and reporting technical issues to the command center

**Cadence/Consultant Oct 2016 –Jan 2017**

**Adventist Hospital Orlando Florida**

* Supported ED physician with navigating through encounters, managing in basket, order placements and sign offs, create preference lists and efficient use of order sets.
* Supported ED users with documenting in their ED manager/ Track board.
* Assisted two family practice podiatry clinics with scheduling, registering, insurance verification.
* Assisted the provider and nursing staff with
* Supported nurses with releasing doctors’ orders and documenting time it was given

**Athena Go-Live Support July 2016 to August 2016**

**Atlantic Health Partners**

* Provided on-site training and support for AthenaNet Clinicals and Collector.
* Health System opened up 2 clinics every month for a year.
* Assisted with training and go-live support for that year.
* Supported end users in go-live setting to resolving issues with navigation, orders, letters, billing and clinical encounter documentation
* Worked with office manager and practice coordinator to identify key workflow concerns and offered suggestions for improvement.
* Managed daily ticketing list and provided suggestions to management for implementation
* Responsible for monitoring end-user acceptance and providing one-on-one clinical training to users requiring advanced training.

**Athena Streamline EHR Optimization Specialist May 2016 – July 2016**

**Medical Systems DVIP Boca Raton, FL**

* Provided training and support for upgrades.
* Provide training and at the elbow support to hundreds of physicians and providers one on one and in small groups and classroom.
* Develop and maintain positive relationships and professional interactions with affiliated physicians and their staff.
* Optimization services include Athena onsite training and go-live support, workflow analysis and user configurations.
* Provided tips sheets of upgrades.
* Created detailed instructions of new workflows.
* Reinforce system utilization to meet Meaningful Use and PQRS.
* Assisted with new configurations.
* Resolved critical issues related to implementation including user access, remote fax forwarding, etc.

**Athena Health Consultant 03/16-05/16**

**Apex Systems St. Louis Missouri**

* Provide 1:1 training with physicians, nurses and ancillary staff in various clinics.
* Provided on-site support during Go-Live
* Post Go - Live Documentation Template build
* Evaluated clinical documentation and clinical workflow in perpetrating for Athena Implementation.
* Assisted in the mentoring of staff member of various skill levels in the Athena migration.
* Functioned as an excellent resource to Project Managers and staff, supporting teaching needs and developing
* Reinforce Hospital protocols for best practices in EMR use.

**Epic Go-Live Radiant/ Cadence. August 2015**

**Ohio Health, Columbus, OHIO**

* Provided elbow support to an x ray technician.
* Guided and taught technician how to place and order, change an order and delete an order.
* Provided basic support on how implement PACS imaging and accession numbers.
* Supported a PA and NP on how to discharge a patient and different ways of viewing an imaging report.
* Supported technician on how to create a report, assign a report to a physician and also created a shortcut to effectively and efficiently run and maintain a workflow.
* Assisted end users how to efficiently use of their Smart sets.
* Monitored and supported end Users in resolving issues with navigation, troubleshooting, Orders, patient's care plan information.

**Epic Go-Live-Inpatient Radiant/ADT- August 2015**

**Lehigh Valley Hospital, Allentown, PA**

* Provided support for physicians in uses navigator during rounding, Transfer, Admission, and Discharge process.
* Supported physicians in ordering medications and procedures, change medication defaults and sign orders.
* Supported physician in co-sign Orders from their in-basket messaging system.
* Supported provider on Log-in, navigate, use shortcuts, locate help, and log-out.
* Assisted physicians in documenting medication reconciliation
* Performed on the phone troubleshooting at the command center.
* Assisted provider to set up and utilize Smart tools, Smart set, smart links and Smart phrases.
* Documented end user’s complaint in Chief (Ticketing Application).

**Epic Go-Live Consultant- RADIANT June 2015**

**Rivers Radiology Center THIEF River Falls, MN**

* Shadowed and supported Athenaclinicals while transitioning to Epic software.
* Assisted with Epic go-live support.
* Providing support to surgeons in the main operating room and other ancillary staff that performed duties in the department.
* Helped document, place orders, troubleshoot, and report all system related issues in the Radiant module. All build/configuration issues were accurately reported and resolved in a timely manner to permit the staff the opportunities needed to service the patients.

**Epic Go-Live Consultant - Radiant MAY 2015**

**sanford hospital, fargo, nD**

* Helped document, place orders, troubleshoot, and report all system related issues in the Radiant module. All build/configuration issues were accurately reported and resolved in a timely manner to permit the staff the opportunities needed to service the patients.
* Elbowed a technician on how to successfully begin and end an exam on the epic system.
* Guided technician through the basic steps on how to add and edit order sets, and document ultrasound exam.
* Liaison between the Physicians/nurses and the Command Center for system issues.
* Made implementation of a new electronic medical records system as effortless as possible.
* Assisted Radiologist team scheduled patients for recurring appointments.

**Epic Go-Live Consultant - RADIANT March 2015**

**LIFESPAN HOSPITAL, RI**

* Providing elbow support to physicians and nurses using the Radiant module in the Cath Lab procedure department, and in the Procedural Care unit. My support includes helping with Orders, Procedural requirements navigation, Admission and Discharge placements, Medical Reconciliations, Preference lists, and understanding the module in entirety.
* In this department, Patients are admitted from the ED, other hospitals, and observational patients are also admitted, thus making it a complex unit that needs the support of a well-trained consultant as myself.

**Epic Go-Live Consultant - RADIANT JAN 2015- FEB 2015**

**WAKEMED HOSPITALS, CARY NC**

* Providing support to surgeons in the main OR and other ancillary staff that performed duties in the department.
* Helped document, place orders, troubleshoot, and report all system related issues in the Radiant module. All build/configuration issues were accurately reported and resolved in a timely manner to permit the staff the opportunities needed to service the patients.

**Cerner Go-live Support New York- NY Feb 2015 - March 2015**

**Methodist Hospital**

* **CPOE/Surginet, PathNet.**
* Provided support for Cerner Millennium applications such as Power Chart Maternity
* transport
* Assisted with CPOE, Clinical Documentation, Path net code upgrades, Care net, and Power Orders. Supported Path Net Core and General Laboratory system conversions
* Production support of current Cerner scheduling system, develop test scripts, conduct unit testing, develop training materials, liaison between IS and user community, on-call duties, troubleshoot existing system, document and manage project plan, plan, schedule and conduct training sessions for users, develop and maintain user and department forms, document monthly maintenance

**MD Anderson Cancer Cerner Houston TX Nov 2015**

**Cerner Millennium General Pathnet modules support analyst:**

* Assisted with Bridge, Gen Lab, Helix, Micro Biology and Blood Bank
* Cerner Millennium General Pathnet modules support analyst: Bridge, Gen Lab, Helix, Micro Biology and Blood Bank.
* Provided support for Cerner Millennium applications such as PowerChart, Powernote, supporting FirstNet, RadNet, eMAR, pathnet,Message Center, PAL, iView, PowerForms, and PowerPlans
* Helped in documenting intake and output, blood lost post-op hand off and transport.
* Assisted with CPOE, Clinical Documentation, Pathnet code upgrades, Care net, and Power Orders.
* Supported PathNet Core and General Laboratory system conversions
* Helped physicians document CPOE and also manage patient care, clinical documentation

**Oakwood hospital Detroit Michigan July 2014 to Jan 2015**

**EMR Consultant- Epic Go live Support ASAP**

* Provide elbow support during Go-live
* Provide issue resolution and updates for the end users.
* Resolved Help-desk ticket.
* Trained end user on the workflow process
* Documented issues tickets properly and detailed enough for easy resolution of issues
* Assisted the End users in Navigating Track Board, ED Manager and ED Narrator.
* Assisted individuals with learning and navigating through applications and escalation. Assisted physicians in placing and cosigning orders using MARs.
* Proficient in Navigating ED Narrator, MAR and Managing Triage Navigator
* Supported the nurses in creating and printing the hall pass and discharge procedures.

**Cerner Outpatient Go-live**

**Einstein Medical Center, Philadelphia, PA. Jun. 2014**

* Front desk scheduling support
* Trained front desk how to check in and check out patients with a follow appointment.
* Supported various Clinics front desk in troubleshooting in Cadence at go-live
* Assisted end users and front desk staff in documenting follow up calls.
* Logged trouble tickets and follow-up to keep the office up to speed.
* Medical Assistant support.

**Cerner Go Live, Trainer**

**Saint Joseph’s Medical Center, Wichita, KS Jun. 2014**

* Inpatient Go-Live physician support
* Assisted physicians in customizing functionality of their profiles, creating their walk lists.
* Assisted physicians in writing their power note and dynamic documentation.
* Trained and assisted Physicians in note and document manipulation i.e. modifying, saving, signing, forwarding, co-signing.
* Trained providers in setting up their Dragon profiles, training and using their dragon hardware for dictation in their dynamic documents.
* Assisted nurses in the patient rooms with troubleshooting administration.

**UCP (United Cerebral Palsy) May 2013**

**Athena Streamlining Systems Support**

* Installed hard ware and software Application in Home Health Agencies. Trained End-Users on how to use software.
* Created Tips and detailed instruction of workflow.
* Assisted Homehealth end-users.